

# Understanding your Home Care Package Statement

We understand that keeping you informed is important, especially when it comes to your Home Care Package. The Home Care Package statements have recently been re-designed and improved to help you understand how your package funds are being used and what funds are available at the end of the month, to ensure you're getting the right support you need to live life your way.

If you have any questions about your Home Care Package statement, please contact your Home Care Package Partner or local Blue Care service.

Your available package balance at the end of the last month, and your opening balance for this month.

Summary of incoming and outgoing funds for your package for this month.

An important reminder that this is a statement only. If you pay contributions, you will also receive a separate invoice.

Funds added to your package during this month:

**Government funding:** Home Care Package subsidy provided to you by the Government based on your package level.

**Your Contribution:** amount of funds you have personally contributed to your package.

Cost deducted from your package this month.

**Services:** Cost of services delivered to you. Full details are in the following sections under "Services Used this Month".

**Management Charges:** Direct management and co-ordination of your package this month, including administration and government requirements for your package.

**Viability Fee:** The viability supplement is paid to Blue Care by the government on your behalf and is based on your suburb and postcode to recognise higher costs of providing services in rural and remote areas.

Summary of adjustments / corrections to your package funds. These could be a result of late payments, transfer of funds or missed appointments. This number can be positive or negative.



Customer No. CUS123456 BlueCare ID. 001234567  
Home Care Package Statement  
**August 2018**

070712-01 UR QLD 830  
Mr Sam Customer  
123 Care Close  
MILES QLD 4415

**Services Provided to**  
Mr Sam Customer  
123 Care Close  
Miles QLD 4415

**THIS IS NOT AN INVOICE FOR PAYMENT**

The month that you received services. This is usually the previous calendar month.

## Package Summary for August 2018

Statement Period: Home Care Package - Level 3  
01 Aug 2018 to 31 Aug 2018 Active Days: 31

**Opening Balance** \$1,117.00

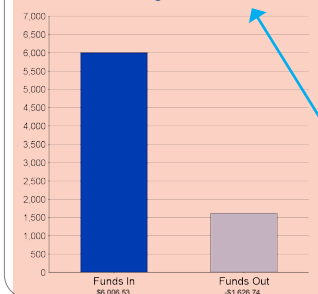
**Funds In**  
Government Funding + \$2,883.00  
Your Contribution + \$1,879.53

**Funds Out**  
Services used this month and Expenses -\$1,000.54  
Management Charges -\$554.28  
Viability Fee -\$71.92

**Total Adjustments**  
Adjustments + \$127.00

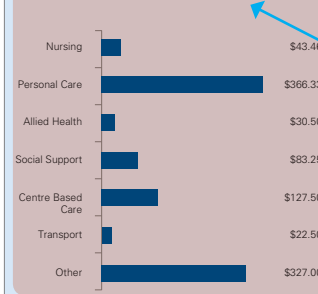
**Closing Balance** \$4,379.79

You have a closing balance of \$4,379.79



Visual representation of available funds and funds used for the month.

## August Service Usage Summary



Your Blue Care services received through your package this month.

Welcome to your new Blue Care Statement.

For information on how to read your statement go to:  
[www.bluecare.org.au/mystatement](http://www.bluecare.org.au/mystatement)

Blue Care Chinchilla/Miles CommunityCare 58 Middle Street, CHINCHILLA QLD 4413 enquiry@bluecare.org.au

bluecare.org.au 07 4662 8056

This is the funds you have available this month. Please speak to your Home Care Package Partner for ways you can use these funds.

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