

Home Care Packages

Fee Schedule

Our service rates, as of 1 July 2020, are outlined in the table below.

Service	Basis	Weekday	After hours	Saturday	Sunday	Public Holidays
Nursing	Per Hour	\$95.75	\$102.50	\$120.25	\$132.75	\$145.25
Allied Health	Per Hour	\$98.50	\$105.75	\$124.50	\$137.50	\$176.50
Group Nursing	Per Hour	\$24.75	\$26.50	\$31.00	\$34.00	\$37.00
Group Allied Health	Per Hour	\$26.00	\$28.00	\$32.50	\$36.00	\$45.50
Personal Care	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
Cleaning and Household Tasks	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
Light Gardening	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
Transport Individual	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
Social Support Individual	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
In-home Respite	Per Hour	\$56.25	\$60.25	\$71.25	\$78.25	\$100.75
Respite Overnight – Sleepover	Per Hour	N/A	\$15.75	\$15.75	\$18.25	\$20.75
Centre-based Care Individual	Per Hour	\$62.00	\$66.25	\$76.75	\$84.25	\$106.50
Centre-based Care Group	Per Hour	\$20.75	\$22.25	\$25.50	\$28.00	\$35.50
Transport Group	Per Hour	\$24.25	\$26.00	\$30.25	\$33.25	\$42.00
Vehicle Travel	Per KM	\$0.70	\$0.70	\$0.70	\$0.70	\$0.70
Bus Travel	Per KM	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Centre Bus Service	Per Trip	\$6.75	\$7.05	\$8.00	\$8.65	\$10.55
Trip rate – Carers	Per Visit	\$16.00	\$16.75	\$19.00	\$20.50	\$25.00
Trip rate – Clinical	Per Visit	\$23.50	\$25.00	\$28.50	\$30.75	\$33.25

Note - The minimum visit scheduled will be 15 minutes and the scheduled visit time will be charged unless circumstances beyond the client's control cause the visit to be shortened, or the client requires the staff member to stay longer. In both these circumstances the actual time will be charged.

Please note that fees and charges may be updated periodically to reflect changes in the costs of delivering services. You will be given reasonable notice of any changes to the fee schedule.



Other Fees Schedule

<p>Brokered Service and One-Off Purchases Charge</p> <p>This is a charge for any purchases and services made from your home care funds, that are arranged by Blue Care at your request but provided by or purchased from an external provider.</p>	<p>10% surcharge</p>
<p>Package Management Charge</p> <p>Blue Care aims to deliver as much of the package in direct care and support to you as possible and we have kept Care Management and Package Management fees low.</p> <p>Package Management fees cover the costs for the ongoing management for the administration of your monthly statements, communications reconciling funding, fees and subsidies, rostering and scheduling, information technology and data security inclusive of government reporting and compliance to meet Government Guidelines for Home Care Packages.</p>	<p>†Daily charge. 6% of full package subsidy. Updated each July with subsidy.</p>
<p>Care Management Charge</p> <p>Care Management provides you with support for the ongoing management of your Home Care Package. Your Blue Care Home Care Package Partner works with you, providing dedicated support to assist you to live your life your way.</p> <p>We ensure that you receive the services you choose to best meet your individual needs. Our involvement is focused on regular connection and service planning aligned with your goals. This may include specific assessment, restorative health care planning, mentoring self-direction, enabling risk assessments and management of Home Care Package Funding and budgets.</p>	<p>†Daily charge. 17.5% of full package subsidy. Updated each July with subsidy.</p>
<p>Exit Fee</p> <p>Exit fee covers all the activities required to coordinate the final statement reconciliation, once you decide to leave and disbursement of remaining home care package funds to relevant parties.</p>	<p>\$400 one off fee prior to disbursement of funds.</p>
<p>Cancellation Terms</p> <p>It is your responsibility to notify Blue Care if you will not be available for a scheduled visit. If you need to cancel an appointment, please let us know by 11am on the day before at the latest. If you cancel later than 11am the day before we will need to charge the full visit fee to your package even if you do not receive a service.</p> <p>We understand, however, that there may be circumstances when you cannot contact us within this timeframe, for example following hospitalisation. Under these circumstances we would not charge you for a cancelled visit.</p>	<p>Subject to the cancelled service.</p>

Please note that fees and charges may be updated periodically to reflect changes in the costs of delivering services. Clients will be given reasonable notice of any changes to the fee schedule.

†Package Management and Care Management charges as at 1 January 2020.

1300 BLUECARE
 1300 258 322
bluecare.org.au